

# Aaron Seah

aaronseah006@gmail.com ❖ +65 86061030 ❖ Singapore ❖ [Portfolio](#) [LinkedIn](#)

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## WORK EXPERIENCE

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### TuitionHub

Jul 2025 - Present

*Founder*

*Self Employed*

- Designed and developed core platform features such as tutor discovery, profile management, and trust-verification mechanisms to address market inefficiencies.
- Drove user acquisition, onboarding 50+ tutors and tuition centres through targeted outreach and iterative UX improvements.
- Managed platform operations end-to-end, including requirement scoping, product enhancements, system testing, and stakeholder feedback loops.

### Certis Cisco

Apr 2023 - Jul 2023

*Front desk Staff*

*Mount Elizabeth Novena Hospital*

- Coordinated patient flow, admissions, and triage communication, ensuring smooth operations in a high-pressure, time-sensitive environment.
- Managed patient documentation, inquiries, and case updates, improving clarity of communication between families and medical teams.
- Optimized front-desk efficiency by balancing operational tasks with empathetic patient support while maintaining compliance with hospital protocols.

### Deloitte

Jul 2022 - Feb 2023

*Cloud Engineer Intern*

*OUE Downtown 2*

- Contributed to domain model design using UML, strengthening system architecture documentation and communication.
- Supported both front-end and back-end unit testing, enhancing reliability and reducing defects during deployment cycles.
- Assisted in system design activities, collaborating with engineers and architects to streamline technical workflows.
- Participated in full Agile Scrum lifecycle — stand-ups, sprint planning, backlog grooming, and sprint reviews.
- Supported project managers by updating user stories, preparing documentation, and tracking sprint deliverables to maintain project visibility.

### Certis Cisco

Oct 2020 - April 2022

*Mortuary Attendant/Porter*

*Tan Tock Seng Hospital*

- Transported deceased patients with professionalism, accuracy, and strict adherence to hospital protocols and documentation standards.
- Coordinated with clinical staff and funeral service providers to ensure smooth transitions and compassionate support for affected families.
- Adapted to increased caseloads during COVID-19, supporting logistics and equipment transport under heightened safety measures.

## EDUCATION

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### Singapore University of Social Sciences

Jan 2026 – Jan 2029

*Bachelor of Science in Finance*

### Temasek Polytechnic

Mar 2020 – Apr 2023

*Diploma in Information Technology*

### Beatty Secondary School

Jan 2016 – Oct 2019

## CERTIFICATIONS, SKILLS & INTERESTS

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### Skills:

- *Finance & Business*  
Financial operations • Risk awareness • Data analysis • Business process improvement • Documentation • Stakeholder coordination • Financial systems exposure (billing & payments)
- *Technology & Tools*  
Cloud architecture fundamentals • UML modelling • Front-end development (HTML/CSS, JavaScript) • C# • Python • Software testing • Agile/Scrum • Domain-driven design • Microsoft Office
- *Soft Skills*  
Analytical thinking • Communication • Crisis management • Process optimization • Empathy under pressure • Fast learner

**Language:** Mandarin Chinese, English

### INTERESTS

Technology products • FinTech • Process automation • Education technology • User experience design • Cloud systems